



Getting more from L&D in healthcare

Goals, challenges and tools
to support clinical staff



[think-learning.com](https://www.think-learning.com)

The state of healthcare: 2023

Post-COVID, the healthcare sector is under increasing pressure.

As well as dealing with the fallout of a pandemic, the healthcare sector is facing a serious increase in staff turnover in recent years ([9.6% to 12.5](#)).

Retention has been hit hard by pay pressures, demographics (in particular an aging workforce) and the levels of work implicit in the increased demand for healthcare services and the vicious circle of covering vacancies.



Healthcare L&D goals and challenges

Key goals



Be compliant

L&D teams want to see 100% certified staff and CQC compliance.



Better learning

Better learning leads to better productivity at a better price point.



Remove barriers

From digital skills to time, it's up to L&D to make training accessible.



Improve outcomes

Happy, well-trained employee are more likely to perform well.

Key challenges



Time constraints

The priority is patient care, and with mounting workloads, training falls to the bottom of the list.



Digital skills

Not all of your team will be digital wizards and so there's a learning curve needed.

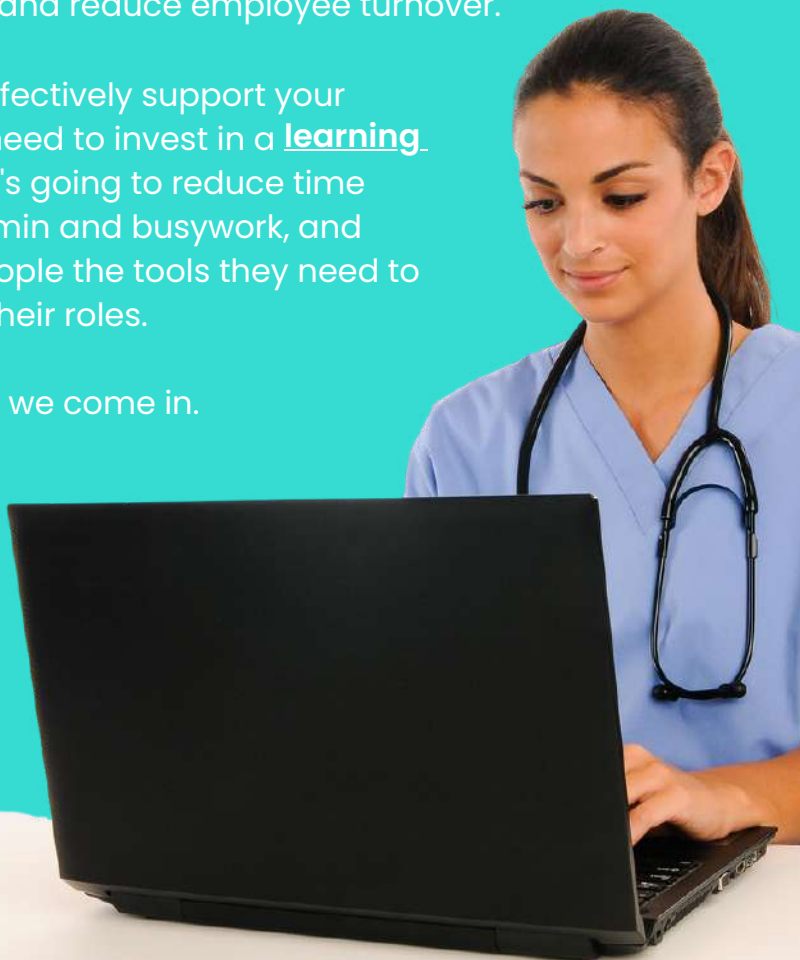
How can your LMS solve the problem?

Managing stress and helping staff deal with workloads is not a long term solution to the mounting pressure on the NHS.

However, it can go part of the way to help improve productivity and reduce employee turnover.

In order to effectively support your teams, you need to invest in a **learning solution** that's going to reduce time spent on admin and busywork, and give your people the tools they need to progress in their roles.

This is where we come in.



Why Think?



Powered by Totara, built by Think, we provide a customisable talent experience platform which has been developed with and for our 50 healthcare clients across acute, community, mental health, and social care settings.

There's no 'one size fits all' when it comes to learning technology. You'll get a personalised solution to suit you, your organisation and your learners.

32% of English NHS staff are active users of a Think learning and performance platform.



"Think don't just provide a product, they provide a service to the point where I think of the team as an extra person in my team."

**Jo Pratt, Digital Education Team at
Torbay and South Devon NHS
Foundation Trust**

Your L&D healthcare toolbox

With Think in play, you'll get access to all the core features of an LMS; a place to create and host learning content and store your learning data.

We're experts in supporting healthcare clients. That's because we've created a number of tools that sit in our healthcare toolbox.

From smarter compliance to better data links between your tools, and tools for onboarding to single sign on, we have all the right tools to build the platform you need.





Wellbeing checks

Create appraisal processes that include health and wellbeing check-ins between managers and staff.



Prioritise learning

Put learning front and centre depending on needs using smart data to boost wellbeing and productivity.



CPD and revalidation

CPD-tracking tools, with graphical dashboard and reports. NMC-focused but with options for other professions.



ESR import

ESR related data warehouse & integration consultancy to streamline and automate data flow.



CSTF

Bi-directional interface to exchange competency data between ESR and your Think LMS.



Supervision

Enable supervision and 1:1 recording, along with professional, clinical, group, and compliance-tracked supervision.

Trusted healthcare learning solutions

From Circle Health Group to NHS Foundation Trusts across the country, Think Learning supports these healthcare providers with their learning solutions.

Results include:

- Increase in compliance to 95% for [Circle Health](#)
- Significant stats that highlight a culture change for [NCA](#)



Want to learn more about how we can help you better support your clinical teams?

Book a demo to see our solutions in action.

think-learning.com/book-a-demo

